6.2.2	Institution implements e-governance in its operations. e-governance is implemented covering the following areas of operations:
QnM	1. Administration including complaint management 2. Finance and Accounts 3. Student Admission and Support 4. Examinations

Note: The supporting documents for this metric exceed the upload limit of 5 MB. Hence the documents are made available in HEI website and links for the metric is given below.

Metric ID	Description	Link to Relevant Document
6.2.2 4	Annual e-governance report approved by the Governing Council / Board of Management / Syndicate Policy document on e-governance	CLICK HERE »